



Operated By  
NEWSME Landfill Operations, LLC

March 15<sup>th</sup>, 2025

Lane Gould  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Gould:

During the month of February 2025 Juniper Ridge Landfill received six complaints from area residents regarding landfill operations. Four complaints were confirmed to be landfill related and two could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
February 2025**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
02/02/25	9:20 AM	Odor	Sewer smell	Lester Labelle	2897 Bennoch Rd., Alton, ME	Yes	S/SW @ 0 - 3 mph	Yes	No call back/site visit requested  (JRL weekend security could not confirm odor on-site)	Unknown	0	No	On 2/2/2025 at 9:34 AM, an odor complaint was called in from an Alton resident. The caller stated that he smelled open sewer/sludge at his residence at 9:20 AM. The caller did not request a site visit or call back. On 2/2/2025 at 9:40 to 9:45 AM, JRL personnel conducted a drive around the landfill and noted that the wind was out of the southwest at 2 mph. At that time, the odor could not be confirmed. The landfill was closed on this day and not accepting any waste.
02/05/25	5:30 PM	Odor	Rotten eggs	Doug Shorey	2454 Bennoch Rd., Old Town, ME	Yes	W @ 0 mph	Yes	Environmental Analyst	Landfill flare	0	Yes	On 2/5/2025 at 5:40 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced an odor of rotten eggs at his residence at 5:30 PM. The Environmental Analyst made a call back on 2/5/2025 at 5:52 PM. During the call, the complainant stated that the odor smelled like rotten eggs. The odor was confirmed by JRL Thiopaq personnel. At about the time of the complaint, the flare was inadvertently shut down while JRL Thiopaq personnel were trouble shooting a frozen component at the gas plant. This likely attributed to the complaint.
02/06/25	5:00 PM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE @ 2.9 mph	Yes	Environmental Analyst	Landfill	0	Yes	On 2/6/2025 at 5:14 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced an odor of landfill gas at his residence at 5:00 PM. That day, JRL personnel were working to remove the soil cover material on top of the landfill in preparation for waste placement for the Stage 3 Final Cover project. This likely contributed to the odor. JRL staff will continue to place daily cover material at the end of the work day to help minimize odors.
02/12/25	9:23 AM	Odor	Unspecified	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE @ 3.6 mph	Yes	Environmental Analyst (call); Gas Plant Manager (site visit)	Unknown	0	No	On 2/12/2025 at 9:23 AM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced an unspecified odor at his residence at 9:23 AM. The Environmental Analyst called made a call back on 2/12/2025 at 9:31 AM. A message was left but the caller did not call back. The Gas Plant Manager drove down the Kirkland Road on 2/12 at 9:40 AM. Odor could not be confirmed but may have been attributed to JRL staff removing the soil cover material on top of the landfill in preparation for waste placement for the Stage 3 Final Cover project. JRL staff will continue to place daily cover material at the end of the work day to help minimize odors.
02/13/25	10:25 AM	Odor	Mixed landfill odors	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE @ 5.8 mph	Yes	Environmental Analyst (call); Gas Plant Manager (site visit)	Landfill	0	Yes	On 2/13/2025 at 10:34 AM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced mixed landfill odors at his residence at 10:25 AM. The Gas Plant Manager drove down Route 43 to the Kirkland Road on 2/13 at 10:54 AM, noticed a faint odor of trash on Route 43. JRL staff stated that odor likely was likely from trash actively being placed on top of landfill. JRL personnel have also been working to remove the soil cover material on top of the landfill in preparation for waste placement for the Stage 3 Final Cover project which could have also contributed to the odor. JRL staff will continue to place daily cover material at the end of the work day to help minimize odors.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**February 2025**

02/28/25	7:30 AM	Odor	Rotten eggs	Lester Labelle	2897 Bennoch Rd., Alton, ME	Yes	S @ 3 mph	Yes	Environmental Analyst (call); JRL Staff (site visit)	Landfill	0	Yes	On 2/28/2025 at 7:35 AM, an odor complaint was called in from an Alton resident. The caller stated that he smelled rotten eggs (H2S) at his residence at 7:30 AM. JRL staff were called at 8:26 AM and they confirmed that there was sludge sludge odors onsite from recent deliveries. This may have contributed to odors. JRL staff will continue to bulking and burying the sludge as quickly as possible to help reduce odors at the landfill.
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**Month Total Complaints: 6**

**Number of Complaints Confirmed to be Landfill Related: 4**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 2**

<b>2025</b>	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	0	0	0	0	0	0	0
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	0	0	0	0	0	0	0
AUG.	0	0	0	0	0	0	0
SEP.	0	0	0	0	0	0	0
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>