



Operated By  
NEWSME Landfill Operations, LLC

March 15<sup>th</sup>, 2024

William Longfellow  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Longfellow:

During the month of February 2024 Juniper Ridge Landfill received seven complaints from area residents regarding landfill operations. Of which six complaints were confirmed to be landfill related and one was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

*Wendy Plissey*

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**February 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
02/05/24	3:20 PM	Odor	Landfill Gas	Ed Spencer	777 Kirkland Rd., Old Town, ME	Yes	W - 6 mph	Yes	Environmental Analyst	Landfill	N/A	Yes	On 2/5/2024 at 3:20 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced the odor of "landfill gas, and has been going off and on at his worksite." The caller requested a call back but no site visit. The Environmental Analyst returned the phone call on 2/5/2024 at 3:58 PM and left a message explaining to the caller that the landfill gas flare had been down part of the day for necessary upgrades associated with the RNG facility. JRL Personnel would restart upon completion.
02/06/24	11:48 AM	Odor	Trash, Sludge, H2S	Angela Cyr	449 West Old Town Rd., Old Town, ME	Yes	N/E - 8 mph	Yes	did not request	Landfill	N/A	Yes	On 2/6/2024 at 11:48 AM, an odor complaint was called in from an Old Town resident. The caller stated that they experienced the odor of "trash, sludge, and H2S". The caller did not request a call back or a site visit. JRL personnel stated that the landfill gas flare had been down part of the day for necessary upgrades associated with the RNG facility. JRL Personnel would restart upon completion.
02/06/24	1:50 PM	Odor	H2S	Ted Shina	769 West Old Town Rd., Old Town, ME	Yes	N/E - 5 mph	Yes	did not request	Landfill	N/A	Yes	On 2/6/2024 at 1:50 PM, an odor complaint was called in from an Old Town resident. The caller stated that they experienced "strong H2S odor". The caller did not request a call back or a site visit. JRL personnel state that the landfill gas flare had been down part of the day for upgrades associated with the RNG facility. JRL Personnel would restart upon completion.
02/07/24	2:05 PM	Odor	Landfill Gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	N/E - 0 mph	Yes	Environmental Analyst	Landfill	N/A	Yes	On 2/7/2024 at 2:09 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced the odor of "landfill gas" at his residence at 2:05 PM, and at 11:00 AM at his worksite. The caller requested a call back but no site visit. The Environmental Analyst returned the phone call on 2/7/2024 at 3:14 PM and left a message explaining to the caller that the landfill gas flare had been down part of the day for necessary upgrades. JRL Personnel would restart upon completion.
02/07/24	5:30 PM	Odor	Landfill Smell	Chuck Leithiser	Route 43	Yes	N/E - 0 mph	Yes	did not request	Landfill	N/A	Yes	On 2/7/2024 at 5:34 PM, an odor complaint was called in from an Old Town resident. The caller stated that he was driving on Route 43 and that it "smells like the landfill, it stinks." The caller did not request a call back or a site visit. The Environmental Analyst notes that the landfill gas flare had been down part of the day for necessary upgrades associated with the new RNG facility. JRL Personnel would restart upon completion.
02/12/24	5:07 PM	Odor	Landfill Smell	Chuck Leithiser	Route 43	Yes	N/W - 0 mph	Yes	did not request	Landfill	N/A	Yes	On 2/12/2024 at 5:10 PM, an odor complaint was called in from an Old Town resident. The caller stated that he was driving on Route 43 and that at 5:07 PM he "started smelling (what smelled) like the landfill at mailbox number 250." No other details given. The caller did not request a call back or a site visit. JRL site Personnel were made aware of the complaint.
02/16/24	12:13 PM	Odor	Unknown & Unspecified	Dick Moran	98 Hudson Rd., Alton, ME	Yes	NNW - 11 mph	No	A call back was performed by Environmental Analyst	Unknown	N/A	No	On 2/16/2024 at 12:13 PM, an odor complaint was called in from an Alton resident. The caller stated that they detected an odor that "doesn't smell like poop and doesn't smell like rotten garbage, but it smells." The complainant stated that the odor was detected at their residence at 7:30 AM. No other details were given. The caller requested a call back and a site visit. The Environmental Analyst (EA) called the complainant on 2/16/2024 at 12:39 PM in hopes to get more details on the odor before heading to conduct a site visit. The complainant did not answer the phone and a message was left to have them return the call to provide more details. A call back was not returned to allow a site visit to be conducted.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**February 2024**

**Month Total Complaints: 7**

**Number of Complaints Confirmed to be Landfill Related: 6**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1**

2024	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	11	0	0	0	0	0	11
FEB.	7	0	0	0	0	0	7
MAR.	0	0	0	0	0	0	0
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	0	0	0	0	0	0	0
AUG.	0	0	0	0	0	0	0
SEP.	0	0	0	0	0	0	0
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>18</b>