



Operated By  
NEWSME Landfill Operations, LLC

March 15<sup>th</sup>, 2023

Wallace Giakas  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Giakas:

During the month of February 2023 Juniper Ridge Landfill received two complaints from area residents regarding landfill operations. Both complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**February 2023**

| Date     | Time     | Nature of Complaint | Description of Complaint             | Caller     | Location of Complaint            | Real Time? | Wind Direction / Speed at JRL | Complaint Downwind from JRL? | Call or Site Visit Made By                                                                                                                                     | Potential Odor Source? | Off-site H2S reading (if applicable) | Landfill Odor Confirmed? | Caller / Responder Comments                                                                                                                                                                                                                                                                                                                          |
|----------|----------|---------------------|--------------------------------------|------------|----------------------------------|------------|-------------------------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|--------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/13/23 | 6:15 PM  | Odor                | Landfill Gas/Trash                   | Ed Spencer | 1140 Kirkland Road, Old Town, ME | Yes        | NE/5 MPH                      | Yes                          | As requested, a call back was performed by General Manager the morning of 02-14-23. No one answered so a message was left. The caller did not return the call. | Landfill               | 4.5 ppb                              | Yes                      | Operational sludge/trash odor was detected on Route 43 and in the general direction of the callers residence. Mild H2S odor was also noticed periodically. The Site Supervisor and General Manager were notified of the complaint. Wellfield adjustments were made following the complaint. Sludge and trash was covered to help alleviate the odor. |
| 02/21/23 | 12:47 PM | Odor                | Landfill Gas/Trash/Other Burnt Smell | Ed Spencer | 1140 Kirkland Road, Old Town, ME | Yes        | NE/2 MPH                      | Yes                          | As requested, a call back was performed by Environmental Manager at 3:13 PM. No one answered so a message was left. The caller did not return the call.        | Landfill               | 2.7 ppb                              | Yes                      | Mild operational odor was detected on Route 43 and in the general direction of the callers residence. At the time, a section of intermediate cover material was removed and material moved around. The Site Supervisor and General Manager were notified of the complaint. Wellfield adjustments were made following the complaint.                  |

**Month Total Complaints: 2**

**Number of Complaints Confirmed to be Landfill Related: 2**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

| 2023          | LANDFILL RELATED COMPLAINT CATEGORY |          |          |          |          |          | MONTH TOTAL |
|---------------|-------------------------------------|----------|----------|----------|----------|----------|-------------|
| MONTH         | ODOR                                | NOISE    | LIGHTS   | DUST     | BIRDS    | OTHER    |             |
| JAN.          | 4                                   | 0        | 0        | 0        | 0        | 0        | 4           |
| FEB.          | 2                                   | 0        | 0        | 0        | 0        | 0        | 2           |
| MAR.          |                                     |          |          |          |          |          | 0           |
| APR.          |                                     |          |          |          |          |          | 0           |
| MAY           |                                     |          |          |          |          |          | 0           |
| JUN.          |                                     |          |          |          |          |          | 0           |
| JUL.          |                                     |          |          |          |          |          | 0           |
| AUG.          |                                     |          |          |          |          |          | 0           |
| SEP.          |                                     |          |          |          |          |          | 0           |
| OCT.          |                                     |          |          |          |          |          | 0           |
| NOV.          |                                     |          |          |          |          |          | 0           |
| DEC.          |                                     |          |          |          |          |          | 0           |
| <b>TOTALS</b> | <b>6</b>                            | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>6</b>    |

*\*One additional non-enforceable off-site vector related complaint was received . It was not landfill related.*